



ENGINEERING SERVICES

LETTER OF REFERENCE TIMCON CONSTRUCTION LTD.

To Whom It May Concern:

My name is Matt Costain, I am the Project Manager of Infrastructure & Facilities at the City of Red Deer. My role in Capital Projects Solutions, within Engineering Services, has me managing the City's capital infrastructure interests. The objective of this project was to renovate the Emergency Services Headquarters (HQ) Facility, located at 4340 32nd Street. The purpose of the renovation was to provide new and expanded space to accommodate the Emergency Communications Centre (ECC) and the Emergency Operations Centre (EOC). The old fire hall 3 was heavily renovated to support the most urgent needs of the 911 Emergency Dispatch day-to-day operations and their potential to meet future service demands along with providing a new headquarters for all emergency services operations in Red Deer. We decided it would suit our needs best to put out a Construction Management, Request for Proposal (RFP) to market. As a result, we chose Timcon Construction Ltd., who we found to be capable of performing the detailed design and construction management of this renovation.

Timcon added great value to the project by setting a clear and detailed schedule at the very beginning of the project. The project managers, Paul Beaumont and Kerry Boothe, were able to focus the pre-construction design team on meeting the project needs against the tight schedule put forth. Since The City of Red Deer was using a federal grant, we had strict completion deadlines to meet. The team Timcon put together was very strong from the pre-construction phase all the way through to completion. I would also note the exceptional management of on-site personnel and attention to detail completed by Timcon's site supervisor, Tony Icke. Overall, the Timcon team spent considerable effort addressing all our design modifications throughout construction and was able to do so all while completing the project on budget while meeting the satisfaction of our Emergency Services department. Timcon has provided exceptional post-construction and warranty work as necessary.

The project was a success and met our needs well, the sponsorship team was very happy to take ownership of the space and the staff are very excited to be moving into their new dispatch centre! I would be happy to hire Timcon again and would love to answer any more questions someone might have about the project or the competency of Timcon Construction Ltd. Feel free to reach out to me via email, matt.costain@reddeer.ca, or by phone, 403.342.8114.

Thanks,

Matt Costain | Project Manager
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